

AGENDA MANAGEMENT SHEET

Name of Committee Nuneaton and Bedworth Area Committee

Date of Committee 27th July 2005

Report Title Nuneaton and Bedworth Area Performance 2004/05 and Target Data for 2005/06

Summary A number of key performance indicators are monitored and reported at the area as well as the county level. This report presents the 2004/05 data for Nuneaton and Bedworth and highlights some aspects that Members may wish to explore further. Targets for 2005/06 are also tabled for information.

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Would the recommended decision be contrary to the Budget and Policy Framework? No.

Background papers None

CONSULTATION ALREADY UNDERTAKEN:-

Details to be specified

- Other Committees
- Local Member(s) Cllr Longden, Chair
- Other Elected Members
- Cabinet Member
- Chief Executive David Carter, County Solicitor and Assistant Chief Executive
- Legal Jane Pollard, Assistant County Solicitor
- Finance
- Other Chief Officers Martyn Davey, Director of CAMS; John Deegan, Director of PTES
- District Councils

- Health Authority
- Police
- Other Bodies/Individuals

FINAL DECISION YES

SUGGESTED NEXT STEPS:

Details to be specified

- Further consideration by this Committee
- To Council
- To Cabinet
- To an O & S Committee
- To an Area Committee
- Further Consultation

Agenda No

Nuneaton and Bedworth Area Committee - 27th July 2005

Nuneaton and Bedworth Area Performance 2004/05 and Target Data for 2005/06

Report of the County Solicitor and Assistant Chief Executive

Recommendation

That the Nuneaton and Bedworth Area Committee:

1. Notes the 2004/05 area performance data and identifies any issues it wishes to pursue further.
2. Notes the County and Area Performance Targets for 2005/06.
3. Comments on the proposal to reduce the number of indicators monitored and reported on at the area level.

1. Introduction

- 1.1 Warwickshire County Council has been developing its area-based performance management framework for a number of years. The current framework which comprises an element of the Area Business Plans is dual-faceted with performance being monitored in relation to milestone targets as well as data linked to the corporate headline indicators. At the Area Committee in June, the Committee considered progress made towards meeting the milestone targets featured in the 2004/2005 Nuneaton and Bedworth Area Business Plan. This report now sets out performance data for 2004/05 and introduces targets against which performance will be measured for 2005/06.

2. Performance Report 2004/05

- 2.1 Attached at **Appendix A** of this report is data relating to performance against the key target indicators for the year 2004/2005. Where possible, a commentary on these results has been provided by departments.
- 2.2 In the light of the information provided, the Area Committee may wish to identify any issues they want to explore further.

3. Performance Report 2005/06

- 3.1 Attached at **Appendix B** is a table indicating the County and Area Performance Targets for 2005/06. In line with the Performance Monitoring process, a half-yearly report will be presented to the Area Committee in January 2006.

4. Proposed Reduction in the Number of Indicators Measured at Area Level

- 4.1 Members from all Area Committees have repeatedly commented on the high number of indicators used in the Area Business Plans. When addressed in connection with the actions and milestone targets the feeling has been one of overload in terms of information. In order to address this, officers of the Chief Executive's Department have begun to review the current list of indicators with a view to reducing them. For indicators to be removed from the existing list, the indicators should be either obsolete (ie no longer needed due to changing circumstances), or considered inappropriate because they are not statistically significant at the area level. Whilst detailed discussions have yet to be held with departments concerning these changes it is considered appropriate to provide Members with the opportunity to have some input into this process at an early stage. **Appendix C** of this report sets out the indicators that it is considered might be worthy of consideration for removal. It should be noted that even though an indicator is no longer monitored at the area level, it will continue to be monitored at the county level.

DAVID CARTER
County Solicitor and Assistant
Chief Executive
Shire Hall
Warwick

8 July 2005

PERFORMANCE AGAINST KEY PERFORMANCE INDICATORS

The following tables provide a full year position statement on the County Council's performance against its key performance indicators. The tables are based around five of the six Corporate Objectives adopted by the County Council.

Key Performance Indicators		No. of PIs	% of Total
GREEN	Achieved or exceeded target	21	43
AMBER	Missed target by less than + or – 10%	13	27
RED	Missed target by more than + or – 10%	7	14
●	Deferred or superseded	-	-
-/NYR	No target/not yet reported	8	16

LIFELONG LEARNING AND PERSONAL DEVELOPMENT

Performance Area	Specific PI	County			Nuneaton and Bedworth Area			Commentary
		Performance 2003/04 (academic year 02/03)	Target for 2004/05 (academic year 2003/04)	Performance 2004/05 (academic year 2003/04)	Performance 2003/04 (academic year 02/03)	Target for 2004/05 (academic year 2003/04)	Performance 2004/05 (academic year 2003/04)	
School Improvement Strategy for 16-19 year-olds	Average points score per student entered	296.8	297.8	308.6 GREEN	265.1	No target	239.3 RED	N&B performance was disappointingly below last year's results and well below the county average.
School Improvement Strategy at end of Key Stage 4, 16-year-olds	% Achieving 5+ A*-C grades	54	57	54.3 AMBER	43.3	49.6	42.8 RED	N&B results show a slight reduction on last year and falls short of the area target. Performance remains below the county average.

Performance Area	Specific PI	County			Nuneaton and Bedworth Area			Commentary
		Performance 2003/04 (academic year 02/03)	Target for 2004/05 (academic year 2003/04)	Performance 2004/05 (academic year 2003/04)	Performance 2003/04 (academic year 02/03)	Target for 2004/05 (academic year 2003/04)	Performance 2004/05 (academic year 2003/04)	
School Improvement Strategy at end of Key Stage 3, 14-year-olds	% Achieving level 5 in English	72.5	78	76 AMBER	67.8	71.8	69.7 AMBER	N&B results show a slight improvement on previous year but fall short of the area target and below the county average.
	% Achieving level 5 in Maths	73.7	79	76 AMBER	70.5	72.2	71.1 AMBER	Performance in N&B shows a slight improvement on last year but remains below the county average and results fell slightly short of the area target.
	% Achieving level 5 in Science	72.9	76	72 AMBER	58.9	70	67.1 AMBER	N&B results were a significant improvement on the previous year although they remain below both the county average and fell short of the area target.
	% Achieving level 5 in ICT	72.1	77	72.8 AMBER	65.9	75.6	65.7 RED	N&B results were almost the same as the previous year and fell short of the area target and is short of the county average.

Performance Area	Specific PI	County			Nuneaton and Bedworth Area			Commentary
		Performance 2003/04 (academic year 02/03)	Target for 2004/05 (academic year 2003/04)	Performance 2004/05 (academic year 2003/04)	Performance 2003/04 (academic year 02/03)	Target for 2004/05 (academic year 2003/04)	Performance 2004/05 (academic year 2003/04)	
School Improvement Strategy at end of Key Stage 2, 11-year-olds	% Achieving level 4 or over in English	77	87	80 AMBER	72.5	60.2	75.8 GREEN	Performance improved by three percentage points. It was above national and statistical neighbour averages, but remained well short of the target agreed with the DfES.
	% Achieving level 4 or over in Maths	75	85	77 AMBER	68.5	62.3	71.5 GREEN	Performance improved by three percentage points. It was above national and statistical neighbour averages, but remained well short of the target agreed with the DfES.
Community Learning - Early Years	Increase in the number of childminders on the count day	186	146	160 GREEN	18	19	19 GREEN	The N&B figure shows improvement on last year and hit the target set for the area.
	% 3-year olds in statutorily denied pre-school placements as a proportion of the year group population	94.2	90	-	102.4	90	-	There is now universal provision with places available to all N&B parents with 3 year olds who wish to avail themselves of the service.

Performance Area	Specific PI	County			Nuneaton and Bedworth Area			Commentary
		Performance 2003/04 (academic year 02/03)	Target for 2004/05 (academic year 2003/04)	Performance 2004/05 (academic year 2003/04)	Performance 2003/04 (academic year 02/03)	Target for 2004/05 (academic year 2003/04)	Performance 2004/05 (academic year 2003/04)	
Satisfaction with Education	% citizens satisfied with Education Services	46.8	60	50.1 GREEN	43.2	No target	51.2 GREEN	The fall in satisfaction in the previous year was in line with a decline across the County Council and nationally. Dissatisfaction has also fallen, which means that there was a drift of people to 'neither satisfied nor dissatisfied'. This year shows the beginnings of a recovery on which we are building in the next three years.
	% citizens who say they use the service, satisfied with Education Services	74.7	70	78 GREEN	70.5	No target	74.2 GREEN	Against the trend of less satisfaction expressed by all citizens, the users of the education service are significantly more satisfied. We aim to maintain this high level of satisfaction, bolstered by our policies on raising standards, extended schools and the Children Act and, corporately, stronger corporate communications, but there are risks. In this time-scale we may plan to reorganise some schools and that bruises the confidence of users as well as non-users

Performance Area	Specific PI	County			Nuneaton and Bedworth Area			Commentary
		Performance 2003/04 (academic year 02/03)	Target for 2004/05 (academic year 2003/04)	Performance 2004/05 (academic year 2003/04)	Performance 2003/04 (academic year 02/03)	Target for 2004/05 (academic year 2003/04)	Performance 2004/05 (academic year 2003/04)	
Satisfaction with Libraries	% citizens satisfied with Library Services	72.9	75	72.8 AMBER	73.9	75	68.8 AMBER	
	% citizens who say they use the service, satisfied with Library Services	88.1	90	87.9 AMBER	87	90	84.7 AMBER	

PROMOTE THE HEALTH AND SOCIAL CARE OF OUR CITIZENS

Performance Area	Specific PI	County			Nuneaton and Bedworth Area			Commentary
		Performance 2003/04	Target for 2004/05	Performance 2004/05	Performance 2003/04	Target for 2004/05	Performance 2004/05	
Satisfaction with Social Services	% citizens satisfied with Social Services	29.4	30	36 GREEN	29.8	No area target	36.2 GREEN	
	%citizens who say they use the service, satisfied with Social Services	68.8	71	76.2 GREEN	77.5	N/A	70.2 AMBER	
	% of older people receiving home care asked "Overall, how satisfied are you with the help from Social Services that you receive in your own home?" who answered "Extremely" or "Very Satisfied"	N/A	57	61.8 GREEN	N/A	No area target	65.6 GREEN	We hope to build on improvements in home care satisfaction through our modernisation programme

Performance Area	Specific PI	County			Nuneaton and Bedworth Area			Commentary
		Performance 2003/04	Target for 2004/05	Performance 2004/05	Performance 2003/04	Target for 2004/05	Performance 2004/05	
Older people helped to live at home	People aged 65 or over receiving community based services per 1,000 head of the population aged 65 and over.	77	80	60.6 RED	79.8	81.6	67.7 RED	Changes in the DOH definition for this indicator has meant that a significant amount of the preventative work undertaken through voluntary organisations can no longer be shown in C32, but anticipated activity was included in the 2004/05 target. Discussions are underway at the DOH to find a way of expressing this area of work. Increased signposting as a consequence of FACS eligibility criteria has reduced performance on this indicator as we are targeting our resources more at those in greatest need.
	Number of households receiving more than 10 contact hours and 6 or more visits per head of the population aged 65 and over	8.7	8.5	7.3 RED	6.9	7.1	6.1 RED	Whilst we have failed to increase the number of people with intensive packages, the volume of service in the packages of those who are receiving intensive care has risen considerably. Admissions to residential have remained at a fairly low level.

Performance Area	Specific PI	County			Nuneaton and Bedworth Area			Commentary
		Performance 2003/04	Target for 2004/05	Performance 2004/05	Performance 2003/04	Target for 2004/05	Performance 2004/05	
Older people helped to live at home	Admission of people aged 65 or over to supported and permanent residential /nursing care per 10,000 head of the population aged 65 or over.	77	75.4	80.6 AMBER	131.6	94.7	86.7 AMBER	Although admissions of supported residents has increased we believe this is probably due to the higher turnover and shorter length of stay of residents. Work undertaken in partnership with independent sector providers, indicates that dependency on admission (particularly into nursing beds) is higher, as a result of people being maintained in the community longer, and that length of stay is reduced. Demand also remains high for EMI admissions and it is hoped that by introducing a specialist dementia homecare service, this will reduce in future.

Performance Area	Specific PI	County			Nuneaton and Bedworth Area			Commentary
		Performance 2003/04	Target for 2004/05	Performance 2004/05	Performance 2003/04	Target for 2004/05	Performance 2004/05	
Looked after Children - stability	Percentage of children looked after with 3 or more placements during the year	13.9	14	13.1 GREEN	11.9	14	15.1 AMBER	Nuneaton & Bedworth's figure has increase over the last few years. However, performance is still within the top national banding.
	Percentage of children looked after adopted during the year	6.9	8	6.3 AMBER	4.9	8	7 AMBER	Nuneaton & Bedworth have made continuous progress under this indicator over the last three years

Performance Area	Specific PI	County			Nuneaton and Bedworth Area			Commentary
		Performance 2003/04 (2002/03 academic year)	Target for 2004/05 (2003/04 academic year)	Performance 2004/05 (2003/04 academic year)	Performance 2003/04 (2002/03 academic year)	Target for 2004/05 (2003/04 academic year)	Performance 2004/05 (2003/04 academic year)	
Educational Access and Inclusion	% School non-attendance a) Primary,	5	4.5	4.95 GREEN	5.8	5.8	5.6 GREEN	Absence in N&B shows a slight improvement on the previous year. This is better than the area target, however, this is less good than the county average 4.95%
	b) secondary	7.5	7	7.47 GREEN	7.7	7	7.8 AMBER	Absence in N&B was fractionally worse than the previous year and fell short of the area target. However it is only slightly below the county absence rate of 7.47%
Educational Access and Inclusion	% Full-time re-integrations from the PRU years 5-11.	0.84	1.1		1.17	1.5	-	Figures not currently available
Healthy Schools – School Improvement Strategy	Number of Healthy Schools involved in the Warwickshire Healthy Schools Programme accredited at levels 2 and 3	68	82	93 GREEN	17	21	25 GREEN	Recruitment and accreditation trends are good. The healthy school's team continues to work with a number of priority schools in the area and many of which have now achieved the higher award.

REDUCE CRIME AND IMPROVE THE SAFETY OF THE COMMUNITY

Performance Area	Specific PI	County			Nuneaton and Bedworth Area			Commentary
		Performance 2003/04	Target for 2004/05	Performance 2004/05	Performance 2003/04	Target for 2004/05	Performance 2004/05	
Reduction in serious road accident casualties	% Change in casualties over the 1994-1998 average, for i) All killed or seriously injured	518 which is a 27% reduction (2003)	-29%	514 which is 27.6% reduction (2004) AMBER	54	40% reduction by 2009	52 which is a 38% reduction (2004) GREEN	Road casualty figures are based on calendar years. WCC is working toward the National Casualty reduction target of 40% reduction on the 1994-98 average baseline figure. These results are in line with the Council's aim to achieve the Government's 2010 casualty reduction targets a year early; that is by 2009.
	ii) Children killed or seriously injured	41* which is a 40.5% reduction (2003)	-24%	50* which is a 27.5% reduction (2004) AMBER	10	50% reduction by 2009	8* which is a 43% reduction (2004) GREEN	Road casualty figures are based on calendar years. WCC is working toward the National Casualty reduction target of 50% reduction on the 1994-98 average baseline figure. As the absolute figures are relatively small the percentage change appears high. These results are in line with the Council's aim to achieve the Government's 2010 casualty reduction targets a year early; that is by 2009.

* In this report '*children*' refers to persons under 16 years of age. Figures in this report are not directly comparable with those in previous reports where we defined children as persons under 15 years of age.

Performance Area	Specific PI	County			Nuneaton and Bedworth Area			Commentary
		Performance 2003/04	Target for 2004/05	Performance 2004/05	Performance 2003/04	Target for 2004/05	Performance 2004/05	
Reduction in serious road accident casualties	iii) All slight injuries	2444 which is a 6% reduction (2003)	-5%	2485 which is a 4.75% reduction (2004) AMBER	433 which is a 6.65% increase (2003)	10% reduction by 2009	410 which is a 1% increase (2004) RED	Road casualty figures are based on calendar years. WCC is working toward the National Casualty reduction target of 10% reduction on the 1994-98 average baseline figure. These results are in line with the Council's aim to achieve the Government's 2010 casualty reduction targets a year early; that is by 2009.

Performance Area	Specific PI		County			Nuneaton and Bedworth Area			Commentary
			Performance 2003/04	Target for 2004/05	Performance 2004/05	Performance 2003/04	Target for 2004/05	Performance 2004/05	
Numbers of fires	No. of fire calls attended per 10,000 population		79.7	72.2	56.9 GREEN	134.89	123.7	95.4 GREEN	There has been a significant decrease in the total number of fires in the county. The introduction of Area Risk Teams has helped to target fire safety activity within the community at area level. There has also been greater partnership and multi agency working to target campaigns in high risk areas. In addition, the wetter summer has helped reduce the number of small fires across the County. However, success in reducing deliberate small fires could also be a result of many multi-agency partnership initiatives to reducing anti-social behaviour.
Deaths and injuries caused by fire	No. of fatalities & injuries in accidental dwelling fires per 100,000 pop.	Fatal	0.4	0	0.39 GREEN	0.83	0	0.8 AMBER	1 death in Bedworth start of year that fits an identified profile. Good work during year in creating links with many other agencies to ensure that other vulnerable people fitting this profile are referred to fire service.
		Non-Fatal	7.41	5.2	4.04 GREEN	12.52	7.5	0 GREEN	Stunning achievement and credit due to efforts of fire crews and area risk team in engaging community through well targeted HFSC's and other education initiatives

Performance Area	Specific PI	County			Nuneaton and Bedworth Area			Commentary
		Performance 2003/04	Target for 2004/05	Performance 2004/05	Performance 2003/04	Target for 2004/05	Performance 2004/05	
Crime Rates	Vehicle crimes per 1,000 population	14.2	13.68	12.8 GREEN	17.1	No target	16.7 AMBER	A 2% reduction over the previous year. However, the rate is still significantly above the county average.
	Recorded violent crime per 1000 pop.	15	12.23	14 RED	20.4	No target	19.1 GREEN	A reduction of 6% on the previous year. This is significant given the high level of incidents.
Fear of Crime (%)	<i>Current indicator:</i> % residents worried about a. burglary b. attack c. car stolen	65.8 43.8 53.9	64 43.8 53.9	a. 62 GREEN	76 53 57		a. 70 GREEN	a. Higher than the county average but the lowest since 2001 b. Marginally higher than 2003 and significantly higher than the county average. c. Well above the county average and slightly up on 2003
				b. 45 RED			b. 56 GREEN	
				c. 52 GREEN			c. 61 RED	

DEVELOP AND MAINTAIN A VIBRANT LOCAL ECONOMY WHICH PROMOTES EMPLOYMENT AND PROSPERITY FOR ALL

Performance Area	Specific PI	County			Nuneaton and Bedworth Area			Commentary
		Performance 2003/04	Target for 2004/05	Performance 2004/05	Performance 2003/04	Target for 2004/05	Performance 2004/05	
Employment in Warwickshire compared to UK average	% of people of working age in employment	79.4 (2003)	80		76	80	-	The employment rate in Nuneaton and Bedworth has shown a marked upward trend in recent years, narrowing the gap with the rest of the county. The new data will be available in December 2005.
	% Increase or decrease in the number of local jobs over the financial year	(+1.37% 2003 change on 2002)	+0.2		(+1.5% 2003 change on 2002)	+1.5	-	Data for this indicator will be available in December 2005; the data is applicable to financial year 2003/04 giving 2004 change on 2003.
Employer satisfaction with WCC	% Employers rating Warwickshire as a good location	67.2 (2004)	68		55.9 (2004)	58	-	The data for this indicator is picked up from the Coventry & Warwickshire Employers Survey. Next survey scheduled for 2006.
School leaver destinations – community Learning strategy	% Positive destinations for 16+ school leavers	92.8 (2003) 93.3 (2004)	93.5		91.4 (2004)	92	-	2005 data will be available December 2005.

TO IMPROVE THE ENVIRONMENT

Performance Area	Specific PI	County			Nuneaton and Bedworth Area			Commentary
		Performance 2003/04	Target for 2004/05	Performance 2004/05	Performance 2003/04	Target for 2004/05	Performance 2004/05	
No. of new homes built on Brownfield sites Satisfaction with	% of new homes built on previously developed land	55	60 of development between 1996-2011 on PDL	60.8%(E) GREEN	75E		80.6%(E) GREEN	Local targets not set. The 60% county target is set by central government. Districts report on the monitoring of housing development on an annual basis. PDL development depends on windfall applications.
Transport Services	% citizens satisfied with Transport Services	42	44	45.5 GREEN	45		52.4 GREEN	The definition of transport services encompasses a number of PTES services; therefore a target has not been set. The outturn is green as it is higher than the 2003/04 outturn. This figure derives from the Public Satisfaction Survey.
	% citizens who say they use the service, satisfied with Transport Services	60	62	62.6 GREEN	60		69.9 GREEN	
Satisfaction with Road Maintenance	% people satisfied with Road maintenance							This is based on a satisfaction score that derives from a survey of the Citizens' Panel every 2 years. This score is taken from the 2003/04 Citizen's Panel.
	a) Footways & Pavements	40	57 for 2010	Next survey due 2005/06	33.5	57 for 2010	Next survey due 2005/06	
	b) Rural Road Surfaces	38	54 for 2010	Next survey due 2005/06	33.25	54 for 2010	Next survey due 2005/06	

Performance Area	Specific PI	County			Nuneaton and Bedworth Area			Commentary
		Performance 2003/04	Target for 2004/05	Performance 2004/05	Performance 2003/04	Target for 2004/05	Performance 2004/05	
Mode of travel to school	% of children travelling to and from school by car a) Primary b) Secondary	50 21	48 20	49 21 AMBER	46 18	44 16	48 18 AMBER	The target set was very challenging in the light of the continuing growth in car use. The total percentage of pupils (primary and secondary) travelling by car was 37%, compared to 39% in 2003 and 40% in 2002, so we are actually making improvements.
Household waste recycled or composted	% of the total tonnage of household waste arising which have been a) recycled or b) composted	13.26 8.25	13 10.5	a) 13.82 b) 13.79 27.61 GREEN	11.69	19.7	a) 11.06% b) 11.48% 22.54% GREEN	District, Borough and County all have statutory targets for 2005/06. The green shows an increase on 2003/04 out turn. These figures include recycling at WCC sites.
Community well-being – satisfaction with local area as place to live	% of residents satisfied with their neighbourhood as a place to live	80.6	81	82.7 GREEN	70.7	-	73.1 GREEN	

County and Nuneaton & Bedworth Area Targets for 2005/06

Lifelong Learning and Personal Development

Corporate Headline Indicators		County Target 2005/06 (Academic Year 2004/05)	Local Target 2005/06 (Academic Year 2004/05)
Performance Area	Specific CHI		
School improvement Strategy for 16-19 yr olds	o Average points score per student entered	309.5	The LEA does not set post 16 Area targets
School Improvement Strategy at end of Key Stage 4, 16-year-olds	o % Achieving 5+ A*-C grades	61	49.6
School Improvement Strategy at end of Key Stage 3, 14-year-olds	o Percentage of 14 year olds in schools maintained by the LEA achieving Level 5 or above in Key Stage 3 tests in English.	78	69.5
	o Percentage of 14 year olds in schools maintained by the LEA achieving Level 5 or above in Key Stage 3 tests in Mathematics	79	72
	o Percentage of 14 year olds in schools maintained by the LEA achieving Level 5 or above in Key Stage 3 tests in Science.	76	71.7
	o Percentage of 14 year olds in schools maintained by the LEA achieving Level 5 or above in Key Stage 3 tests in ICT.	79	73
School Improvement Strategy at end of Key Stage 2, 11-year-olds	o % Achieving level 4 or over in English	81	76.7
	o % Achieving level 4 or over in Maths	82	77.4

Promote the Health & Social Care of Our Citizens

Corporate Headline Indicators		County Target 2005/06 (Academic Yr 04/05)	Local Target 2005/06 (Academic Yr 04/05)
Performance Area	Specific CHI		
Older people helped to live at home	People aged 65 or over receiving community based services per 1,000 head of the population aged 65 and over.	65	72.8
	Number of households receiving more than 10 contact hours and 6 or more visits per 1,000 head of the population aged 65 and over	8.5	7.1
	Admission of people aged 65 or over to supported and permanent residential /nursing care per 10,000 head of the population aged 65 or over.	79	74.2
Delayed discharge from hospital	The number of delayed transfers of care per 100,000-population aged 65 and over.	37.1	50.68*
Looked after Children - stability	Percentage of children looked after with 3 or more placements during the year	14	14
	Percentage of children looked after adopted during the year	8	8
Educational Access and Inclusion	% School absence - % of half days missed due to total absence a) Primary	4	Targets are set at county and individual school level
	b) Secondary	6	
	Number of pupils permanently excluded during the year per 1000 pupils at all maintained schools.	1	Area targets not set
Healthy Schools – School Improvement Strategy	Number of Healthy Schools involved in the Warwickshire Healthy Schools Programme accredited to level 3.	104	27
Life Expectancy	Life Expectancy at birth (latest data 1998-00 Males 76.1 Females 80.2) (“To reverse the widening life expectancy gap between Nuneaton & Bedworth and the mean of the other Warwickshire Districts before 2010, and to achieve a consistent trend to narrow the gap thereafter.”) ‘Males only’ targets set	77.1	75.7

*This covers North Warwickshire Primary Care Trust (NWPCT), which includes North Warwickshire and the Nuneaton & Bedworth area.

To Improve the Environment

Corporate Headline Indicators		County Target 2005/06	Local Target 2005/06
Performance Area	Specific CHI's		
Satisfaction with Road Maintenance	% people satisfied with Road maintenance a) Footways & Pavements	57 by 2010	57 by 2010
	b) Rural Road Surfaces	54 by 2010	54 by 2010
Mode of travel to school	% of children travelling to and from school by car for (a) primary and	46	42
	(b) secondary schools	17	14
Household waste recycled or composted	% of the total tonnage of household waste arisings which have been a) recycled or	15	District, Borough and County all have statutory targets for 2005/06.
	b) composted	15	

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To Reduce Crime and Improve the Safety of the Community

Corporate Headline Indicators		County Target 2005/06	Local Target 2005/06
Performance Area	Specific CHI		
Reduction in serious road accident casualties	% Change in casualties over the 1994-1998 average, for	30.1	40% reduction by 2009
	i) All killed or seriously injured	20.7	50% reduction by 2009
	ii) Children killed or seriously injured iii) All slight injuries	1.5	10% reduction by 2009
Numbers of fires	No. of fire calls attended per 10,000 population	55.8	93.5
	Number of deliberate fires per 10,000 population	37.8	77.1
Deaths and injuries caused by fire	Number of fatalities in accidental dwelling fires per 100,000 population	0	0
	Number of injuries in accidental dwelling fires per 100,000 population	4.04	4.2
Crime rates	% Risk of being a victim of a) household crime and	18	18
	b) personal crime in a 12 month period	4	4
	Domestic burglaries per 1000 households	13.7	<16.75
	Vehicle crimes per 1,000 population	13.0	<16.75
	Recorded violent crime per 1000 population	13.7	<16.75
Fear of Crime (%)	% residents worried about		
	(a) burglary,	<2%	<2%
	(b) vehicle crime,	<2%	<2%
	(c) violent crime	<2%	<2%

Develop and maintain a vibrant local economy which promotes employment and prosperity for all

Corporate Headline Indicators		County Target 2005/06	Local Target 2005/06
Performance Area	Specific CHI		
Employment in Warwickshire compared to UK average	% of people of working age in employment	80%	-
	% Increase or decrease in the number of local jobs over the financial year (based on 225,785 jobs in Warwickshire in 2002)	0.2%	-

Appendix C of Agenda No.

These indicators were included in the 2004/05 Area Business Plans. They are or will be the subject of discussions with departments concerning their appropriateness

Indicator to be monitored at County level only	Reason behind deletion
Increase in the number of childminders on the count day	This indicator was first introduced for recording at area level when there was a major focus on increasing the number of childminders. The target has now been met and the emphasis at the county level has switched to maintaining that figure.
% citizens satisfied with library services	To provide a greater focus at the area level it is consider preferable to only monitor the satisfaction levels of USERS of this service
% citizens satisfied with Social Services	To provide a greater focus at the area level it is consider preferable to only monitor the satisfaction levels of USERS of this service
% users satisfied with the Home Care Service	Performance against this indicator has only ever been recorded at county level. As there is another satisfaction indicator pertaining to Social Services then it is suggested that this one should be removed from the area business plans
Percentage of statements of special education need issued by the Authority and prepared within 18 weeks, excluding cases affected by "exceptions to the rule" under the SEN Code of Practice	Specific area targets have never been set for this indicator. The level of service is expected to be consistent across the county and as such each area would have the same target.
Percentage of year 11 children in public care gaining 1 or more A*-G grades at GCSE/GNVQ	The number of children that this indicator relates to is statistically insignificant at the area level
Number of (smoking) quitters at 4 weeks	The County Council can have a comparatively small influence on existing smokers. It is not considered appropriate to address this at the area level
% population who are smokers. Target is for %	As above. Members may consider that smoking levels provide a useful measure of socio-economic conditions but it is debatable whether this indicator can be used to reflect performance.

% of new homes built on previously developed land	The target for the county is set by central government. The rate of brownfield development is controlled by district and borough councils.
% citizens satisfied with transport services	To provide a greater focus at the area level it is consider preferable to only monitor the satisfaction levels of USERS of this service
% of network with limited remaining life for “principal roads, (b) non-principal classified roads, (c) unclassified roads	This indicator mirrors that based upon public satisfaction.
% Employers rating Warwickshire as a good location	This is considered best monitored at the county level.
Ratio of average household income in best district to worst district	When considering the difference between the best and worst district the focus is on the two extremes. This precludes reference or relevance to the remaining three districts
% positive destination for 16+ school leavers.	This is a LLSC figure monitored on a sub-regional basis. No targets are set.
% population confident consumers	This is considered best measured at the county level only
% Council tax change, based on a 4 year moving average. (For 2004/5 the four years will be 2002//03, 2003/04, 2004/05 and 2005/06)	This indicator relates to a central or corporate issue and is not appropriate for consideration at the area level
Increase in corporate and departmental EFQM scores Corporate EFQM score (target increase by one 50 point band every two years Average departmental score – target increase by one 50 point band every two years. CPA rating	This indicator relates to a central or corporate issue and is not appropriate for consideration at the area level
% Staff satisfied overall with WCC as a place to work.	This indicator relates to a central or corporate issue and is not appropriate for consideration at the area level
Cost effectiveness: LPSA index	This indicator relates to a central or corporate issue and is not appropriate for consideration at the area level
Budget variance: % year end variance from budget	This indicator relates to a central or corporate issue and is not appropriate for consideration at the area level